

Claim number

Submission date

## Client

Client

Contact person

Telephone number

Complaint number

## Product

Description

Production  
and serial number

Invoice number

## Problems

Fault description

Vehicle manifestation

## Details

Manufacturer

Model

Engine

Vehicle

VIN - Vehicle Identification Number

Year of manufacture

Details about  
operation with  
the claimed  
product installed

Number of kilometers driven

Date of installation

Date of removal

Claim number

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## Diagnostics

Installed in the car?

YES/NO

Diagnosed?

YES/NO

Diagnostic device

Faults and fault codes

## Attachments

Attached documents

Date

Signature

To be accepted into the claims process, the goods must comply with the Conditions for Acceptance of Old Parts „PPSD“ which are available in the CDB or the Seller’s website. The goods must not have broken warranty seals and must not be disassembled, must be complete and its components must not be mechanically damaged. In order to accept a product in the warranty claim process, the customer must also provide, together with the letter of his/her claim, the documents about the work of a mechanic and also documents about the parts replaced before the installation of the claimed product. If these conditions are not met or if the claim is submitted after the warranty period, the claim will be rejected by the seller as unjustified.