## **AdBlue Urea Pump**



#### EN

**Autonorma** company allows its customers to return their old parts for the purpose of deposit refund. After accepting the old part, the customer is either refunded full/reduced deposit or the deposit is forfeited to the company. The conditions for accepting old parts are different for each assortment group and determine whether a particular old part can still be refurbished or not.

Each old part is inspected and evaluated upon receipt according to the conditions specified later in this document. Simply put, old parts are classified into categories **A**, **B**, and **C**. However, there are cases where there are only two categories, and alternatively, more than three. If the part is evaluated as A grade, **no deduction is applied**; in case of B grade, the deposit is **reduced by 50 %**; finally, grade C warrants **full 100 % deduction** on the deposit. Deductions may vary for individual assortment groups.

# **AdBlue Urea Pump**

#### A – GRADE Price reduction: 0 %

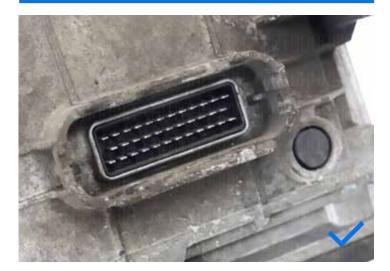
Undamaged part, complete without any missing components



Fully legible labeling



Undamaged electronic connector



## **AdBlue Urea Pump**

#### C – GRADE Price reduction: 100 %

**Damaged connector** 



Damaged connector



Missing / illegible label





Damaged / missing fuel nozzles

## **AdBlue Urea Pump**

## C – GRADE Price reduction: 100 %

Part damaged by AdBlue urea



Disassembled / incomplete part

